

CITY OF ALVARADO
WATER SERVICE APPLICATION

(Please write legibly)

Service Address _____

Own Rent If renting, you must provide a copy of your lease before water service will be connected

Billing Address _____ City _____ St _____ Zip _____

How do you wish to receive your bill? Regular Mail E-mail Both

From time to time the City will send out alerts to notify citizens of water outages, severe weather, or holiday schedule changes for trash/recycle services.

Format you prefer for receiving these messages (check all that apply): Home phone Cell phone E-mail Text

Home Phone # _____ Cell Phone # _____

E-mail address _____

Service Start Date _____ 9am-12pm or 1pm-4pm (circle time preference)

Someone must be present at the time service is connected.

Be advised that any application received after 3:00pm will not be processed until the following business day.

You may bring this application in person or e-mail it to duncand@cityofalvarado.org or lanierp@cityofalvarado.org

Applicant Information

Account Name _____

Contact Name (if business) _____

Drivers License # _____ Social Security # _____

Date of Birth _____

Under Texas Utilities Code, Chapter 182, you may request confidentiality of your personal information.

Please check the box if you would like your account information to remain confidential

Items Needed Along With Application

- * A clear copy of your photo ID is required. If you do not have a state issued photo ID, we will accept an active military ID card or a U.S. Passport.
- * A copy of your lease agreement if renting
- * A deposit of \$150.00 for a residential account or \$200.00 for a commercial account. The deposit will stay on the account until it is closed.

City of Alvarado Service Agreement

1. The meter is the property of the City. Only City personnel are allowed to turn the water off or on at the meter.
2. All cross-connections, including irrigation systems, shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly (City of Alvarado, Ordinance 40-97)

Applicant Signature _____ Date _____

New Water Account Information for Residential Accounts

Welcome to the City of Alvarado! We hope this packet of information will be helpful to you.

WATER / SEWER

- You should receive your water bill by the 1st of each month.
- If you do not receive your bill by the 5th of the month, it is your responsibility to contact City Hall at **817-790-3351**.
- Bills are due by the 15th of each month. If unpaid, a late fee of 10% will be assessed on the 16th.
- Water service is disconnected on the 26th of each month starting at 8am for any amount outstanding. In order to have service restored, the bill must be paid in full along with a \$50.00 reconnect fee. The City will not reconnect any water service after hours if turned off for non-payment. If you need an extension for payment, contact City Hall before the 26th. Only two extensions are granted per calendar year.
- If your water service is disconnected on the 26th for non-payment and the bill and reconnect fee remain unpaid by the 4th of the following month, the account will be closed.
- Your minimum bill before you use any water is \$62.95 (residential) and \$97.35 (commercial). This amount includes water, sewer, garbage, recycle and careflite. (Commercial account pricing does not include recycle or careflite).
- Payments can be made at the front window, the drive-through located on the east side of the building, in the night drop by the drive-through window, by phone (call 866-285-9133), or by mail. We accept cash, money order, personal check, MasterCard, Visa, Discover and American Express. All in-person credit and debit card payments are charged a processing fee of \$2.50; all phone credit and debit card payments a fee of \$3.75. We also offer an automatic bank draft (authorization form enclosed, page 12), and on-line payments can be made for a fee of \$3.75 by visiting the City's website at www.cityofalvarado.org and setting up a one-time or monthly payment.
- Outdoor watering is limited to two days per week. A watering schedule is included in this packet (page 23)

GARBAGE

- Garbage is picked up on Fridays. Please have your garbage cart(s) at the curb by 6:30 a.m. After trash removal, all trash/recycle containers need to be stored so as not to be visible from the front of the premises.

over 

RECYCLE

- Curbside recycling service is provided our customers at a rate of \$3.73 per month. Residential customers may opt out recycle services if they are 65 years of age or older. A blue, 95-gallon cart is provided for recyclable materials (plastic, glass, cans and paper) which will be picked up every two weeks; a pick up schedule is included in this packet (page 22). If you have moved into a new home and do not yet have a recycle cart, one will be delivered to you within two weeks. Commercial customers should call Republic Services at 1-800-860-0123 to set up their recycle services.

CAREFLITE

- The City of Alvarado and CareFlite have signed an agreement that allows all customers of the City's water system to have a Caring-Heart membership for a fee of \$1.00 per month. This membership could potentially protect your entire household against the out of pocket expenses of a CareFlite ambulance transport. If a Careflite transport is available in your area at the time services are needed and you have medical coverage, no payment will be required. If not covered by medical insurance, you will be responsible for only one half their fee. If you prefer to opt out of the program, you may do so by signing the required waiver available at our office.

MISCELLANEOUS

- The City of Alvarado is authorized to waive any increase in water and sewer rates from the executed date for the primary resident who is age 65 (sixty-five) and over and whose annual income does not exceed \$25,000 (twenty-five thousand) dollars per year. Contact City Hall for an application form.
- If the City turns over a delinquent bill or account to a collection agency pursuant to the City's contract with said agency, a collection fee of 25% will be added to the total amount owed.

I acknowledge that I have received and understand the above information.

Signature

Date

CITY OF ALVARADO
 817-790-3351
 104 W. COLLEGE
 ALVARADO, TX 76009

The City of Alvarado would like to WELCOME you and inform you of the utility charges for the city.

Meter Deposits:	Residential	\$150.00
	Commercial	\$200.00

Water:	<u>Residential</u>	
	Base rate	\$ 30.00
	0 to 8,000 gal	\$ 4.25 per 1,000 gal
	8,001 to 10,000 gal	\$ 5.25 per 1,000 gal
	Over 10,000 gal	\$ 6.25 per 1,000 gal

	<u>Commercial</u>	
	Base rate	\$ 35.00
	0 to 8,000 gal	\$ 5.00 per 1,000 gal
	8,001 to 10,000 gal	\$ 6.00 per 1,000 gal
	Over 10,000 gal	\$ 7.00 per 1,000 gal

Sewer:	Residential sewer	\$18.25 base \$4.25 for each 1,000 gal \$60.75 cap
	Commercial sewer	\$32.00 base \$4.25 for each 1,000 gal

Prairieland Water Use Fee:	Based on water consumption	\$.20 per 1,000 gal
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We have contracted with Republic Services for all garbage collection. Trash will be picked up each Friday and billed on your residential water account every month. Please have your garbage cart(s) at the curb by 6:30am. Included in your monthly garbage bill, the landfill offers free dumping to the citizens of Alvarado once per quarter. If you want a dumpster or additional pick up, you need to contact Republic Services at 1-800-860-0123. If you have a complaint, please contact Republic Services first and then report it to the city as well with the name of the person you spoke to at Republic.

Garbage rates are as follows:	Residential garbage	\$8.92 plus tax
	Commercial garbage	\$28.04 plus tax
Recycle rates:	Residential	\$3.73 plus tax
	Commercial	\$3.73 plus tax
CareFlite membership rates:	Residential only	\$1.00 per month

Utility bills are mailed out on the last day of every month and are due and payable by the 15th of the month. For an after-hours payment, we have a night-drop located at the drive-through window. If for any reason you do not receive your utility bill by the 5th, you are responsible for contacting our office at 817-790-3351 before the 16th. A late fee of 10% of the balance will be added on the 16th of each month for any amount unpaid. The City will do cut-offs on the 26th of the month for any account not paid in full. A reconnection fee of \$50.00 will be charged between the hours of 8:00am and 4:00pm., Monday through Friday. The City will not reconnect any water service after hours if turned off for non-payment.

The city is governed by Ordinances and if you have any questions regarding any ordinance or fee, please feel free to contact City Hall at 817-790-3351.

**ITASCA LANDFILL
2559 FM 66
Itasca, TX 76055
254-687-2511**

From 35 South, Exit FM 66 (exit #8). Turn east and go 2 miles to first paved road on left.

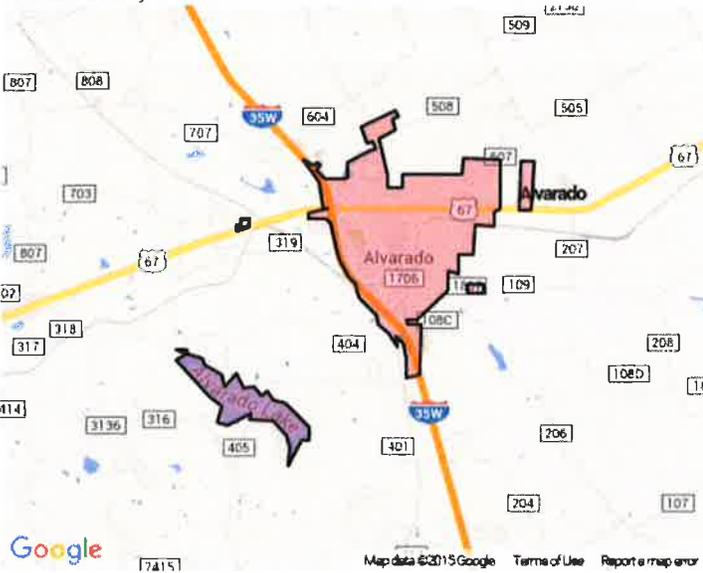
Residents of Alvarado are allowed free access to the landfill four times per year - January, April, July and October. Free dumping is for the duration of the month, applies to any load brought by pickup truck (or trailer 6' long or less) and is limited to two dumps per month. You will be required to present your drivers license and a copy of your water bill in order to prove your residence within city limits.

Due to the size of larger trailers, they can not be safely unloaded at the front convenience station. Instead, they must be unloaded at the landfill working face located at the rear of the property. Therefore, a fee of \$10.00 per load is assessed during free dump months and \$20.00 per load any other month for any trailer longer than 6'. In addition, OSHA requires the wearing of hard hats and vests for any person accessing this area (outside of the vehicle). If citizens who bring in trailers do not have a hard hat and vest, the landfill will have them available for \$6.00 each.

The hours of operation are as follows:

Monday through Friday:	7:00 am to 5:00 pm
Saturday:	7:00 am to 12:00 pm

Johnson County



City of Alvarado, County of Johnson, State of Texas, located 28 miles South of Fort Worth, 30 miles Southwest of Dallas

Population

Year	2018	2010	2000
City	4,085	3,785	3,288
County	167,167	150,934	126,811

City Government

Government Type	General Law
Number Of Council Members	7
Police Officers	16
Paid Firefighters	11
Volunteer Firefighters	13
City Zoning Body	Yes
Master Plan Community	Yes

Transportation

Air Service

Cleburne Regional Airport, Hazlewood Field

Runway Length	5,700'
Runway Surface	Asphalt
Lighted	Yes
Fuel	Yes
Instrument Landing System	Yes

Dallas/Fort Worth International

Runway Length	29,000'
Runway Surface	Concrete
Lighted	Yes
Fuel	Yes
Instrument Landing System	Yes

Spinks Airport

Runway Length	6,002'
Runway Surface	Asphalt
Lighted	Yes
Fuel	Yes
Instrument Landing System	Yes

Airports Within 1 Hr.

International	Dallas/Fort Worth International
Municipal	Cleburne Regional Airport, Hazlewood Field, Spinks Airport

Rail Service Providers

Amtrak; BNSF; Southern/Union Pacific

Freight Carriers

Federal Express; United Freight Lines; United Parcel Service

Wage Data

Entry-Level Wages (\$/hr)

Production Classifications

Occupation Title	Low	High
Aircraft Mechanic	15.05	24.49
Assembler, General	7.50	13.65
Electrician	13.94	19.72
Electronics Assembler	6.34	9.03
Forklift Operator	8.00	8.00
Janitor, any industry	6.75	10.15
Laborer, General	7.00	11.00
Machinist/Related Occup.	11.00	15.00
Maintenance, General	8.85	16.43
Molding Machine Operator	11.76	16.06
Semiconductor Processor	10.71	16.32
Sewing Machine (Garment)	6.00	10.30
Sheet Metal Worker	10.53	16.43
Truck Driver, Lt., any ind.	8.00	14.50
Warehouse Worker	8.25	8.25
Welder, Production	11.50	17.00

Office, Clerical and Technical Classifications

Occupation Title	Low	High
Computer Programmer	28.86	43.84
Computer Operator	10.10	18.80
Customer Service Rep.	9.75	14.76
Electronic Technician	15.72	21.41
General Office Clerk	7.00	13.50
Key Data Entry Oper.	9.19	12.34
Secretarial	9.00	15.00
Shipping & Rec. Clerk	8.67	12.80
Telemarketing	9.61	15.45

Taxation

Tax Rate (per \$100 of Assessed Value) - 2018

Tax Name	Comments	Rate
Alvarado City		\$0.709555
Johnson County		\$0.472000
Alvarado ISD		\$1.461000
Hill College - Alvarado		\$0.050000
Total:		\$2.692555

Sales Tax	Comments	Rate
State Sales Tax		6.250%
Economic Development Tax		0.500%
Municipal Sales Tax		1.000%
Other Sales Tax		0.500%
Total:		8.250%

Incentives

Tax Abatement	Yes
Enterprise Zone	Yes
Industrial Foundation	Yes
Foreign Trade Zone	No
Reinvestment Zone	Yes
Freeport Exemption	Yes
Other Incentives	No

Electrical Service

Electrical Service	
Electric Energy Delivery	Oncor Electric Delivery
Reliability	99.9682760
Transmission Voltage	69 KV, 138 KV, 345 KV
Service Voltage	120/208, 120/240, 240/480, 277/480
Other Electric Delivery Provider	United Cooperative Services
Other Provider Reliability	0

Gas Service

Natural Gas Details	
Natural Gas Supplier	Atmos Energy
BTU Content Per Cubic Foot	1,050

Water

Water Details	
Water Supplier	City of Alvarado
Source	6 wells
Max Daily System Capacity	1,215,360 gallons
Max Daily Use to Date	641,700 gallons
Storage Capacity	910,000 gallons
System Looped	Yes
Projects Under Construction	
Size of Mains	2-12"
Pressure on Mains	60psi

Sewer

Sewer System	
Treatment Plan Types	Sequential Batch Reactor
Maximum Capacity	600,000 gallons
Max Daily Use to Date	300,000 gallons
Projects Under Construction	

Telephone Service

Telephone Service Providers	
SBC	
Digital Available	Yes
Analog Available	No
Electromechanical	Yes
Make and Model	Step By Step
Software Level	N/A
Fiber Optics	No
Switched 56 Kbps	No
High Capacity Digital (T-1)	No
Digital Data Available	Yes
911 Available	Yes
Other Network Services	No

Climate Details

Climate	
Annual Average Temperature	65.8°F
Annual Average High Temperature	78.1°F
Annual Average Low Temperature	53.5°F
Annual Average Precipitation	34.0"
Annual Average Snowfall	2.0"
Elevation	764'

Health

Health	
Total Hospital Beds In City	0
Total Doctors (Medical) in City	1

Media Outlets

Media	
Daily Papers	0
Weekly Papers	2
Local TV	Yes
Cable TV Available	No

Recreation Details

Recreation Details	
Parks	3
Area Lakes	1
Country Clubs	0
Health Centers	0
Public Golf Courses	0
Theaters	1
Tennis Courts	4
Bed & Breakfast Facilities	0
Hotel & Motel Rooms	294
Libraries	1
Other	
Senior Center	

Finance Institutions

Finance
First Financial Bank; Wells Fargo, Grandview Bank

Attractions

Attractions
Old Settlers Reunion - 2nd week of August Diamond W Arena

Houses of Worship

Houses of Worship
Assembly of God; Baptist; Church of Christ; Cowboy Church; Episcopal; Full Gospel; Methodist; Seventh Day Adventist;

Education

Alvarado ISD

School Type	Number of Schools	Total Enrollment
Elementary	3	1,383
Intermediate	1	554
Junior High	1	524
High School	1	866
Total Public School	6	3,327
School Type	Number of Schools	Total Enrollment
Private Schools	0	0

Area Colleges and Universities

Colleges and Universities

Baylor University-Waco; Hill College/Johnson County Branch-Cleburne; Hill College-Hillsboro; Southwestern Adventist College-Keene; Tarleton State University-Stephenville; Texas Christian University-Fort Worth; Texas Wesleyan University-Fort Worth; University of Texas at Arlington

Other Education

Other Education

Vocational Programs Available	Yes
State Industrial Training Available	Yes

Major Area Employers

Employer	Industry	Number of Employees	Union Affiliation
Halliburton	Oil and gas well supplies	475	
Alvarado I.S.D	Education	472	
SABRE	STEEL	225	None
Johnson County Pipe Co.	Pipe Company	100	
Superior Well Services	Oil field solutions & services	100	
Rich Mix Products	Concrete products	82	
American Flat Glass	Glass tempering	81	
American Industrial	Pre-cast concrete products	32	

City of Alvarado Annual Events Calendar

Old Settlers Reunion

Carnival & Parade

Early September

Check the City website for exact date

Located at Old Settlers Reunion Grounds

Santa's Helpers Fajita Supper & Auction

Saturday before Thanksgiving

Located at Old Settlers Reunion Grounds

Christmas Lighting

Late November - Early December

Check the City website for exact date.

Lighting is on the city square; the parade route ends at the Old Settlers Reunion Grounds where Santa will be.

Tractor Pull & Parade

3rd weekend in September

Located at Old Settlers Reunion Grounds

Veterans Day Parade

Saturday before Veterans Day-November

Located on the city square

Antique Alley Texas

3rd Friday, Saturday, Sunday

Every April & September

Located at the Old Settlers Reunion Grounds

Trunk-or-Treat

Halloween night in October

Located at the Old Settlers Reunion Grounds



*City of Alvarado
104 W. College
Alvarado, Texas 76009
817-790-3351
817-783-7925 fax.*

The City of Alvarado proudly announces that its utility customers can now pay their utility bill through a convenient bank draft program called AutoDraft. The goal of this program is in keeping with the focus of making our collection process more efficient, more effective and more customer-friendly.

What is AutoDraft?

If you like the idea of hassle-free bill paying, then AutoDraft is for you.

How Does It Work?

The current pay amount will be debited from your checking account and credited to your water bill account between the 10th & 15th of each month. There is no charge for this service. All you have to do is make sure that you have enough money in your account to cover the automatic withdrawal every month. If your automatic payment is returned unpaid by your bank (for any reason), you will be charged a returned check fee by your bank or credit union and the City of Alvarado Water Utilities.

To enroll, simply fill out the attached form and mail it along with a voided check (or copy of check) to Alvarado Water Utilities at 104 W. College, Alvarado, Texas, 76009. Your authorization will remain in force and effect until AWU receives written notification from you to cancel AutoDraft. **To cancel AutoDraft, or change financial institutions, please notify us in writing at least 30 days prior to the change.** Mail the request to the address indicated above, or fax it to 817-783-7925.

After we receive your authorization form, it will take one full billing cycle to set up your account and test it by making a \$0 debit on the trial run. Then on the second billing cycle, we will debit your account for the full amount of your water bill.

Questions?

If you have any questions about AutoDraft, feel free to call us at 817-790-3351.

City of Alvarado



Water Utilities

AUTOMATIC BANK DRAFT AUTHORIZATION

Please complete the following information and return it, along with a voided check to:

City of Alvarado
Water Utilities
104 W. College
Alvarado, Texas 76009

Name (please print)

(____)_____
Telephone Number

Water Account Number(s)

Service Address

I have given authority to the Alvarado Water Utilities Department providing services to the account(s) listed above to draw drafts against my account in payment of my water bills. You are authorized to pay such drafts when so drawn and presented for payment until authority is revoked. **To cancel AutoDraft, or change financial institutions, please notify us in writing at least 30 days prior to the change.**

After we receive your authorization form, it will take one full billing cycle to set up your account and test it by making a \$0 debit on the trial run. Then on the second billing cycle, we will debit your account for the full amount of your water bill.

Account Authorization Signature

Date

Name of Bank, Credit Union or Savings & Loan

Bank Account Number

Checking

Savings

Routing Number

IN AN EFFORT TO BETTER EDUCATE OUR CITIZENS, THE FOLLOWING INFORMATION IS PROVIDED. IT IS OUR GOAL TO PROVIDE ALL CITIZENS WITH A SAFE, CLEAN, AND ENJOYABLE ENVIRONMENT. BY KNOWING AND FOLLOWING THESE GUIDELINES, IT IS OUR HOPE THAT MANY ISSUES WILL BE RESOLVED AND VOLUNTARY COMPLIANCE ACHIEVED.

Health Nuisance: Sec. 14-20 (4) The discharge or exposure of sewage, human excreta, wastewater, garbage, or other organic filth into or on any place in such a manner that transmission of disease from the infected material may result, or the placing or maintaining of such materials as tin cans or rubbish of any sort that might constitute a breeding place for mosquitoes or flies or offer a hiding place or protection for rodents.



Sec. 14-20 (8) Stagnant water on private or public premises likely to afford breeding place for mosquitoes.

Grass: Sec. 14-20 (20) Allowing weeds, grass, or other uncultivated plants to attain a height greater than 12 inches on any lot or tract within the city, including along the sidewalk or street adjacent to the property between the property line and the curb, or if there is no curb then between the property line and the driving surface of the adjacent street.



Unsightly Premises: Sec. 14-20 (21) Allowing junk, trash, debris, rubbish, brush, or any other unsightly, objectionable, or unsanitary matter to grow or accumulate on any lot within the city, including along the sidewalk or street adjacent to the property between the property line and the curb, or if there is no curb then between the property line and the driving surface of the adjacent street.

Sec. 14-20 (22) Allowing trees or tree limbs to grow along the sidewalk or street adjacent to any lot or tract within the city between the property line and the curb, or if there is no curb then between the property line and the driving surface of the adjacent street, if any portion of the tree or tree limbs are growing at a height less than 14 feet above the pavement of the roadway or 7 feet above the pavement of the sidewalk, or if any portion of the tree or tree limbs are growing in a manner that interferes with or causes an obstruction to motorists using the roadway or pedestrians using the sidewalk.

Trash Cans: Sec. 40-242 (d) When not placed for collection, containers shall be stored at the premises in a secure place. The containers shall be stored so as not to be visible to a person standing in front of the premises.

Sec. 40-243 (3) Garbage shall not be placed at curbside more than 12 hours prior to the day of pickup. All containers shall be placed at the foregoing prescribed locations not later than 7:30 a.m. on the day of scheduled collections if they are to be picked up.



City of Alvarado
Utility Providers

Gas:

Atmos Energy 1-888-286-6700

Electric:

Amigo Energy	877-311-6395
Bounce Energy	888-403-3344
Cirro Energy	844-417-7173
Direct Energy	855-848-3541
First Choice Power	888-455-1469
Green Mountain Energy	844-634-6093
Payless Power	888-449-5832
Pennywise Power	855-265-9159
Reliant Energy	877-524-5231
Tri Eagle Electric	877-933-2453
TXU Energy	877-560-6756
United Cooperative Services	817-447-9292

Internet:

Att.com
Allconnect.com
Cricketwireless.com
Datajack.com
Earthlink.net
FreedomPop.com
HughesNet.com
Rise Broadband.com
Verizon.com
Viasat.com
Wildblue.com
Windstream.com

CITY OF ALVARADO

LIST OF NUMBERS FOR YOUR CONVENIENCE:

EMERGENCY FOR POLICE OR FIRE 911

For non-emergency, call:

Police Department	817-790-0910
Fire Department	817-790-8884
Animal Control	817-239-4401
Code Enforcement	817-790-3351
Alvarado School A.I.S.D.	817-783-6800
Alvarado Library	817-783-7323
Alvarado Senior Citizens Center	817-783-8481
Johnson County Sub-Courthouse (license plates & tags)	817-558-0122
U.S. Post Office	817-783-3384
Water Department	817-790-3351
Section 8 Housing – Diann Wilmart	817-558-7139
Allied Waste Systems	1-800-860-0123
TXU Electric	1-877-898-4249
Atmos Energy (gas)	1-866-332-8667
AT&T	1-800-288-2020
Hearing Impaired Phone Service	1-800-397-3172

Again, welcome to our community and if you need any assistance, please feel free to contact City Hall.

Thank you.

Basic Puppy Policies : Helpful info about **ANIMAL CONTROL**



Vaccination Policy:

All dogs must be vaccinated and wear a vaccination tag at all times.



Running at Large:

It is unlawful for anyone who owns or keeps an animal to allow it to be at large within the City.



Nuisance Animals:

- (a) Chases pedestrians or passing vehicles, including bicycles
- (b) Makes any unprovoked attacks on other animals of any kind
- (c) Is repeatedly at large, specifically three or more times per twelve month period
- (d) Damages private or public property
- (e) Barks, whines, howls, crows, crackles, or makes noise excessively and continuously, and such noise is disturbing
- (f) Is unconfined when in heat



Negligent Care.

It is unlawful for anyone to fail, refuse, or neglect to provide any animal in his custody with proper food, drink, shade, shelter or veterinary care as necessary. An animal habitually kept outside shall be provided with a shelter that is sturdy, moisture proof, wind-proof, and large enough to accommodate the animal.

Please contact us with any questions or concerns that you may have.

Animal Control – Lorrie Thrasher
817-239-4401

Permit Information

The standards and requirements for every city differ from place to place. We would like to guide you through the process for any building projects or renovations that you may decide to take on! Before beginning any renovation, addition or repair, a building permit must be obtained. Permit applications can be picked up at the City Hall at 104 W. College or printed from the city website (www.cityofalvarado.org). Please contact us at (817) 790-3351 for more information, procedures and fee amounts.

Other items that require a permit:

- Accessory Buildings
- Fence
- Carport
- Swimming Pools
- Garage Sales

A permit does not need to be obtained for the following:

- ✓ Concrete sidewalks and pads not more than 30 inches above grade and not over any basement or story below.
- ✓ Painting, papering, and similar finish work.
- ✓ Prefabricated swimming pools accessory to a Group R, Division 3 Occupancy in which the pool walls are entirely above the adjacent grade and if the capacity does not exceed 5,000 gallons. (Note: All pools over 12 inches deep must be enclosed by a fence 6 ft. or taller. The gates must be self latching gates to ensure safety of those who are near the pool. Building a fence would require a permit.)

We welcome you to Alvarado where our motto is: On behalf of the citizens of Alvarado, the City Council will promote the safety, health and general well-being of the community within the bounds of fiscal responsibility while preserving and advancing the quality of life, resulting in unique community spirit.

If you have any questions or concerns, please contact us and we will be happy to assist you.

Contact Information:

Doug Ballard, Inspector

817-790-3351 office

817-538-4142 cell

A Consumer's Guide to Backflow Prevention in Texas

The Texas Commission on Environmental Quality requires all community water systems to maintain a cross-connection control program for protection of the system that distributes drinking water to your home or business.

The cross-connection control program includes:

- Inspections of the customer's private plumbing to identify and prevent cross-connections, and potential contamination, including contamination by illegal materials containing lead.
 - Required installation and testing of backflow-prevention assemblies where appropriate. The costs associated with the program are borne by the customer.
- Some public water systems are subject to a plumbing code that may have more stringent requirements than the TCEQ. TCEQ regulations are a minimum.

GI-411 (5/10)

What is a cross-connection?

A physical connection between drinkable water and a liquid or gas that could make the water unsafe to drink. Wherever there is a cross-connection, there is a potential threat to public health from the liquid or gas contaminants.

What is backflow?

Water flowing in the opposite of its intended direction, either from a loss of pressure in the supply lines or an increase in pressure on the customer's side.

Common cross-connections:

- Garden hose: Backflow through cross-connections can occur at your home if you leave a garden hose turned on and submerged in a swimming pool, or insert it into your car's radiator to flush out the antifreeze, or attach it to an insecticide sprayer. That material could siphon back into your drinkable water.
- Private well: Backflow can also occur if a pump supplied from an untreated water supply, such as a private well, were connected to the drinkable water supply. The untreated water could be pumped into the drinkable water supply which serves your home and the public water system.
- Lawn sprinkler system: TCEQ regulations require that all lawn sprinkler systems be connected through a mechanical backflow-prevention assembly—without which, the stagnant water from the sprinkler system could be drawn into the drinkable water supply for your home.

How can backflow be prevented?

Backflow into a potable-water system can be prevented using an assembly approved by the water supplier, or a physical separation between the water supply and a potential source of pollution. The water supplier determines the type of backflow-prevention assembly required, based on the existing or potential degree of hazard.

Testing backflow prevention assemblies

The TCEQ requires testing of all backflow prevention assemblies at installation by a TCEQ-licensed tester. Backflow-prevention assemblies installed to protect against any substance that can make you sick must be tested annually.

How can I find out more information about backflow?

For more information about backflow and cross-connection control, visit <www.tceq.state.tx.us/goto/cc>.



Texas Commission on Environmental Quality

The TCEQ is an equal opportunity employer. The agency does not allow discrimination on the basis of race, color, religion, national origin, sex, disability, age, sexual orientation, or veteran status.

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City of Alvarado

Curbside Recycle Service

The City of Alvarado & Republic Services are pleased to offer curbside recycling service every other week (please refer to Recycling Calendar located in this packet). All recyclables must be placed inside the recycle cart with the lid closed. If needed, additional recycle carts may be ordered for a fee of \$5.00 per month by calling Republic Services at 254-221-4418.

Senior Citizens – Qualified senior citizens have the choice to opt-out of recycle collection. To qualify, you must be at least 65 years of age and you must present valid identification.

Special Collection – Republic Services can arrange for special door service if there is no able-bodied person in the household to place the recycle cart at the curb. To receive door service, you must present to City Hall either proof of disability or a doctor's note stating that you are unable to physically maneuver the cart.

Placement of Cart – Recycle carts should be placed at the curb on service day no later than 6:30 a.m. Carts should be placed at least five (5) feet from any other object (mailboxes, water meters, gas meters, parked cars, power poles, trees, etc.). The cart should be placed with the handles facing the house so that the lid opens to the street.

Helpful Hints –

- Flatten out cardboard boxes so they will fit more easily in your cart. If boxes are very large, please cut them into smaller pieces.
- Please remove caps and lids from containers. In most cases they are not recyclable and can become projectiles when the handling equipment crushes them.
- Please rinse containers. The recycle center prefers rinsed containers and it will help keep your recycle cart clean.

ABSOLUTELY NO TRASH WILL BE ALLOWED IN THE RECYCLE CARTS.

ACCEPTABLE MATERIALS



paper, newspaper, magazines,
phone books & junk mail



aluminum cans



tin & metal cans



Glass bottles



plastic bottles & containers
labeled No 1, 2, 3, 4, 5 & 7



cardboard & boxboard

UNACCEPTABLE MATERIALS

The following items are **not recyclable**:

Plastic Bags (including grocery bags), styrofoam, aluminum foil, car tires, yard waste, disposable diapers, waxed cartons, kitchen waste, wood, plate glass, ceramic, mirrors, bubble wrap, pizza boxes and paper or cardboard products that are wet or contaminated with food waste.

Many grocery stores including Albertsons, Kroger, Tom Thumb and Wal-Mart provide recycling bins for plastic grocery bags.

Garbage & Recycle for Residential & Commercial Hand Pick Effective July 1, 2020

Because of the continued growth of our City, residential and commercial hand pick garbage and recycle services are being divided into two groups: Zone 1 and Zone 2.

<p>You are in <u>Zone 1</u> if your home/business is....</p> <p>North of Hwy. 67; On Chris Ct., Janis St., Helen, Liesa or Lorie</p>	<p>You are in <u>Zone 2</u> if your home/business is....</p> <p>Anywhere other than what is listed in Zone 1</p>
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Each residential address will receive, free of charge, one 95 gallon cart on wheels, and each commercial hand pick account will receive two 95 gallon carts on wheels, designed to be emptied by automatic equipment. If you desire to have additional carts, you may do so for a fee of \$7.50 each per month (maximum 3 per home or business). **All ordinary garbage must be bagged and contained within the cart.** Any bagged garbage that does not fit inside the cart will be considered bulk and be picked up separately on its designated day (see chart below). These changes will not increase garbage fees.

Zone 1

Ordinary garbage in cart:



Collected:
Every Friday

Bulk Garbage (residential only):

Bagged trash that does not fit in cart; yard waste; mattresses; appliances (with all CFC and other refrigerants removed); water tanks; furniture; other similar items with weights and/or volumes greater than those allowed for the waste container supplied. All small tree trimmings must be cut no more than 3 feet in length and bundled to weigh no more than 35 pounds.

Collected:
Friday immediately following your first recycle collection day each month

Recycle:

Residents 65 & older may opt out of recycle services by notifying the Water Department.

Businesses wanting recycle services should contact Republic Services by calling 254-221-4418.

Collected:
Every other Thursday beginning July 2, 2020

Zone 2

Ordinary garbage in cart:



Collected:
Every Friday

Bulk Garbage (residential only):

Bagged trash that does not fit in cart; yard waste; mattresses; appliances (with all CFC and other refrigerants removed); water tanks; furniture; other similar items with weights and/or volumes greater than those allowed for the waste container supplied. All small tree trimmings must be cut no more than 3 feet in length and bundled to weigh no more than 35 pounds.

Collected:
Friday immediately following your first recycle collection day each month

Recycle:

Residents 65 & older may opt out of recycle services by notifying the Water Department.

Businesses wanting recycle services should contact Republic Services by calling 254-221-4418.

Collected:
Every other Thursday beginning July 9, 2020

2020

Recycle/Bulk Pick Up Calendar



January

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

February

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

March

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

May

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July

S	M	T	W	T	F	S
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August

S	M	T	W	T	F	S
						1
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9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September

S	M	T	W	T	F	S
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

October

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

DROUGHT CONTINGENCY PLAN
(Stage II)
For
CITY OF ALVARADO

City Ordinance 40-149

The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Water customers are restricted from outdoor watering during the day except by hand-held hose, faucet-filled bucket/watering can, or drip irrigation. Customers using hose-end sprinklers/irrigation systems shall refrain from use except between the hours of 12:00 midnight and 8:00 a.m. Addresses ending in an even number shall be limited to Mondays and Thursdays and odd addresses shall be limited to Tuesdays and Fridays.

Any person who violates this Plan shall be given a written notice of first offense (i.e. warning citation). Any subsequent violation is considered a misdemeanor and upon conviction shall be punishable by a fine of not less than \$100.00 and not more than \$500.00. Each day that a violation occurs shall constitute a separate offense. If a person is issued three or more citations for violations to the Plan the City Manager shall, upon due notice to customer, be authorized to discontinue water service. Services discontinued under such circumstances shall be restored only upon payment of a reconnection charge, hereby established at \$150.00, and any other costs incurred by the City of Alvarado in discontinuing service. In addition, suitable assurance must be given to the City Manager that the same action shall not be repeated while the Plan is in effect. Compliance with this Plan may also be sought through injunctive relief in the District Court.

For a complete copy of the updated Drought Contingency Plan effective 5/21/12, please visit www.cityofalvarado.org or pick up a copy at City Hall.



**The City of Alvarado
Public Notice to All Water Customers
September 20, 2013**

The City of Alvarado and CareFlite have signed an agreement to allow all customers of the City's water system to become members of CareFlite for \$1 per month. This includes all members of each household. The contract with CareFlite was approved by the City Council on August 19, 2013 and is effective November 1, 2013.

CareFlite, a 501 (c) 3 non-profit company, brings a very high quality air and ground ambulance 911/EMS service to the citizens of Johnson and Hill Counties. CareFlite is the oldest joint-use air medical program in the United States and is celebrating its 34th anniversary of service to North Texas in 2013. Over those thirty four years, CareFlite has transported over 700,000 patients by air and ground ambulance. More information is available at www.careflite.org CareFlite works closely with your local Fire Department. In all emergencies, dial 911.

As part of the agreement with CareFlite, the City will add \$1.00 to each monthly water bill to provide a Caring-Heart Membership for each household. The Caring-Heart Membership protects your entire household against the out of pocket expenses of a CareFlite ground or air ambulance transport. If you have insurance, you will not receive a balance bill. If you have no insurance, you will automatically receive a 50% discount from CareFlite. Complete details and program rules are available at www.careflite.org. The City will provide CareFlite with a list of participating households monthly once the program starts on November 1, 2013. Failure to pay your water bill will terminate your CareFlite membership. Anyone who lives in the City but does not receive a water bill can also participate in this program by obtaining and completing a special CareFlite membership application available at City Hall in Alvarado and paying the \$12 annual cost when submitting the application.

While we strongly encourage everyone to protect their family with this program, anyone who does not wish to be included can opt out by going to City Hall and filling out a short form that the coverage is not desired at any time. To opt out from the start, come to City Hall on or before October 25, 2013.

If you have any questions about this program, please contact the Alvarado City Hall (817) 790-3351. For questions about CareFlite and/or Membership, please call the Caring-Heart Member Services Office (877) 339-2273 during business hours.



As of October 1, 2017, ground ambulance service will no longer be available.



Caring – Heart Membership Program

FREQUENTLY ASKED QUESTIONS

1) What is a Caring Heart Membership?

The membership protects you and your household against out of pocket expenses if you have insurance. The typical payment from insurance is 45 to 50 % leaving the rest to be paid by the patient. If you are a member with insurance, you don't get balanced billed for that amount. If the patient has no insurance, then the membership automatically entitles the member to a 50% discount from CareFlite's standard charges.

2) Who is covered? What is our definition of a family? How about kids in college?

Everyone lives in the household and is listed on the application. Kids in college are covered because they are dependent on the parents to pay their college costs and if they maintain the household as their primary residence. (IE tax return shows home address or they vote at the polling place where the household is located.)

3) Children of divorced parents? How about parents or in-laws?

If you have any level of custody of the child or children and you list them on your application, they are covered regardless of their location within CareFlite's service area. If your parents or in laws live with you, they are covered regardless of their location within CareFlite's service area.

4) What is the cost? How can you offer the membership at such a low cost?

Membership costs \$1 per month per household if paid through your water bill from the Special Utility District. CareFlite is a 501(c)3 non-profit so it doesn't have the same expenses and financial issues as a for profit company. Second, the membership program, which by state regulation is an EMS membership program and not insurance, does operate financially like an insurance program in that the risk is spread over the entire membership group.

5) What is CareFlite's coverage area?



CareFlite Helicopter Service



Fixed Wing Air Ambulance Service



Reciprocal Membership Benefits

CareFlite membership coverage areas shown above plus Ground Ambulance and/or 911 EMS service is currently offered in portions of the following counties: Collin, Dallas, Denton, Ellis, Erath, Hill, Hood, Johnson, Palo Pinto, Parker and Tarrant. No service offered to/from Mexico. CareFlite's Membership Program's air benefits are honored by Air Life and Halo Flight in their service areas.

More information is available at www.careflite.org or (972) 339-4220. In all emergencies, dial 911.

CareFlite is a 501(c)3 Not For Profit Air and Ground Ambulance Service Sponsored by:



WWW.CAREFLITE.ORG MEMBERSHIP (972) DFW CARE

CareFlite 3110 S. Great Southwest Pkwy. Grand Prairie, TX 75052